



# TOGETHER WE ARE SERVING OUR COMMUNITY

Fiscal Year 2022 Annual Report





Dear Friends of the Natick Service Council:

As we close out the Natick Service Council's Fiscal Year 2021-2022, we are pleased to present you with this Annual Report of the Council's activities and accomplishments. As all of us continued to work our way through the disruptive impacts to our daily lives brought about by the COVID-19 pandemic and its variants, the important work of NSC carried on in providing critical assistance and services to our clients – which were needed more than ever.

Through the generosity of our individual donors, foundations, and local organizations, we were able to **support 766 families in our Natick Community** and continued our commitment to helping our neighbors as we slowly emerged from the pandemic. Thank you to all who donated their time and resources in this effort.

In FY 2020-2021, as we worked to ensure the safety of our clients, staff, and volunteers — while at the same time continuing to provide much-needed services — we were required to take a number of preventative steps, some drastic, that proved challenging to all. Our volunteer support program was suspended; the pantry and office doors closed, and critical face-to-face program and service contacts with our clients were all but eliminated. Being forced to take these disruptive safety measures during this time of greatest need was heartbreaking. But, through hard work and improvisation, NSC was able to deliver groceries to homes, arrange for parking lot pick-ups, and slowly reinstate in-person shopping in our Heart Healthy Food Pantry. Through it all, help was there for those neighbors who were most in need.

We are very happy to report that FY 2022, while still challenging, was in all ways much better for the Natick Service Council and our clients. First and foremost, we were able to welcome back our selfless and dedicated volunteers, which in turn enabled us to return to in-person shopping at the Vi Tutunoy Heart Healthy **food pantry, facilitating 3,426 client visits**, and to reopen and expand Harriet's Closet, offering **clothes shopping to 128 families**. In addition, our extraordinary NSC staff members returned to performing the work that they love and provided over **327 families with financial aid** to pay rent or utilities and, through the Brack Career Center, assisted in the search for **meaningful employment to 84 clients**. NSC also rejoined the community through participation in Natick Days, the Farmers' Market, and other community activities and partnerships.

In addition, much of our time during FY 2022 was spent looking beyond the impacts of COVID-19, to focus on the future of NSC through the **development of a new strategic plan for the next three to five years**. The NSC board of directors and staff, in collaboration with ESC of New England, a voluntary team of experienced non-profit leaders, carefully analyzed the organization's vision and mission and identified five specific strategic imperatives to pursue in the areas of programming, development, operational excellence, messaging, and diversity, equity and inclusion. Our goal is to put in place a tactical plan designed to (1) sustain the meaningful and successful services that we currently have; (2) expand to areas where critical unmet needs exist; and (3) have available the resources needed to ensure that we are able to continue to provide life-changing services to those most vulnerable in our Natick community.

**As we enter the 60th anniversary year of our existence**, we at NSC remain forever grateful to all of those who have supported the organization and its mission over the years. We are also very excited about the opportunities ahead. For this coming fiscal year, look for some new programming, including a transportation offering to address the number one unmet need identified by our clients. Most importantly, as we embark on the next 60 years, it is thanks to your on-going support, dedication and encouragement that the Natick Service Council can, and will, remain strong and committed to the mission of **Neighbors helping Neighbors!**



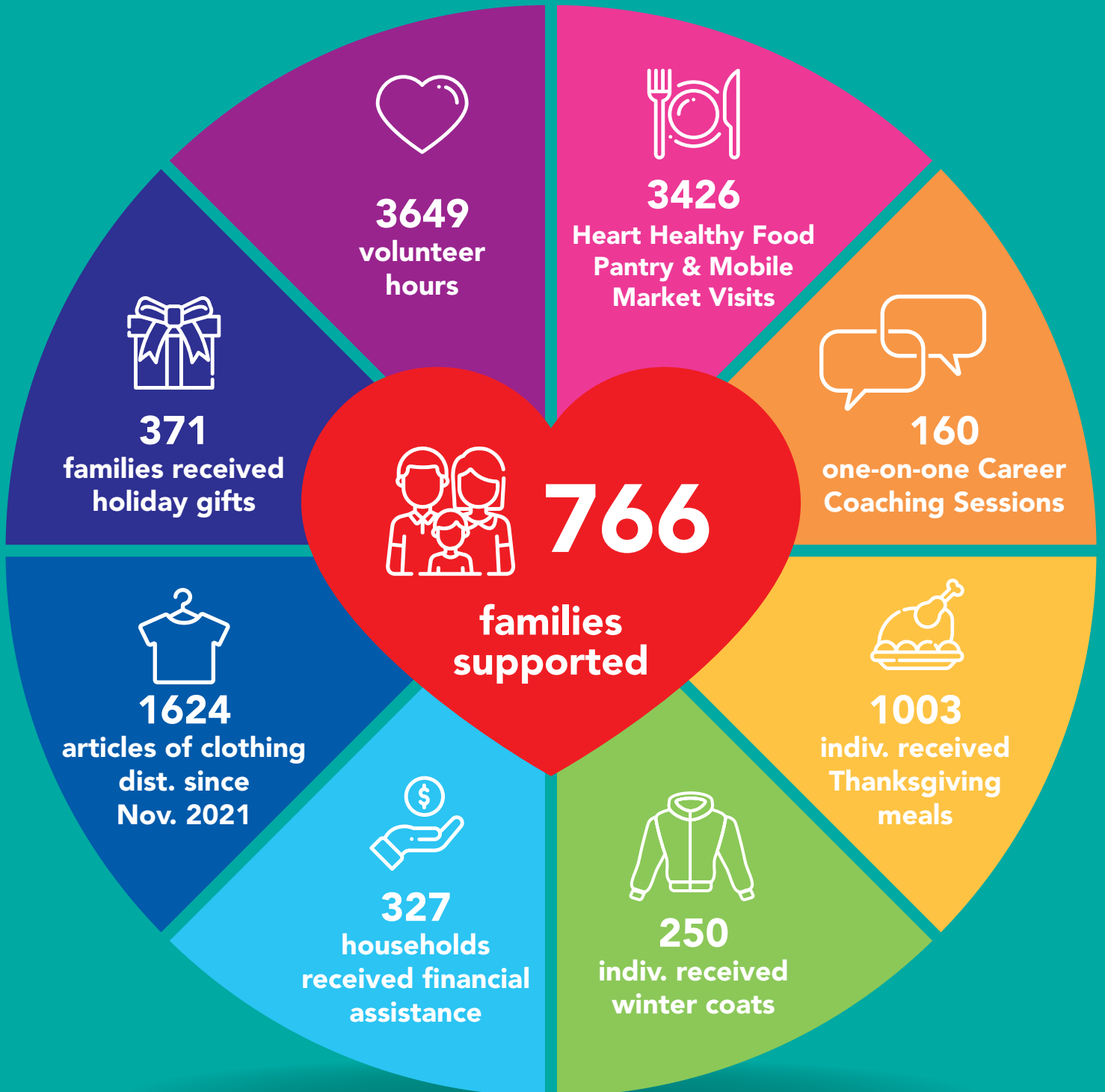
Patrick Moynihan  
President of the Board



Dan Shea  
Executive Director

# OUR MISSION

Natick Service Council is an independent, non-profit organization that connects, engages and collaborates with the community to support Natick neighbors who are experiencing hardship or economic uncertainty by promoting self-sufficiency.





# NATICK SERVICE COUNCIL: A HISTORY

1960

Suburban Free Press

*“Central ‘Help’ Agency Formed by Volunteers”*

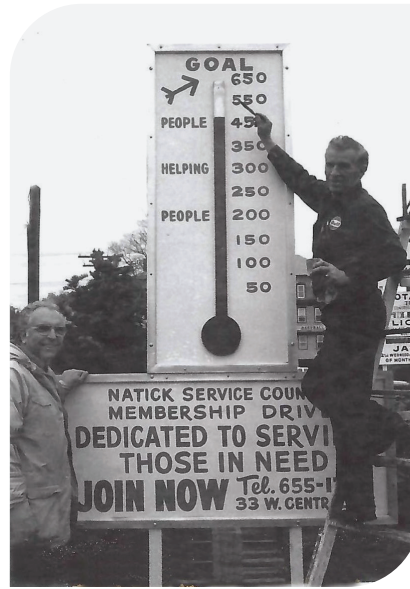
## 1960

Natick clergy & community leaders form Natick Service Council to meet growing needs within the community

Natick Rotary makes the first donation to the newly formed Council, and has remained a dedicated partner for over 60 years

## 1970

NSC provides regular assistance for camp fees & transportation for children, utilities & household supplies



## 1991

NSC receives donation from Maria Hayes committee to provide assistance to elderly Natick residents

1960

1970

1980

1990

## 1962

Natick Service Council is incorporated

## 1968

Selectmen approve 1st annual Natick Service Council week

1989

Middlesex News

*“Natick Service Council finds a new home” (23 Pond Street)*

## 1992

Natick Service Council opens food pantry serving nearly 200 people in its first month of operation







# 2018

MetroWest Daily News  
*"Service Council is My Family"*

## 2013

NSC transforms food pantry to a Heart Healthy food pantry, the first in the MetroWest area, and commits to serving more fresh produce and heart healthy food to clients

NSC celebrates 50 years of serving our neighbors while raising \$120,000 to support the organization's evolving mission

## 2017

NSC creates Sustainable Homes program through a donation from the Fassino Family Charitable Foundation to prevent homelessness for Natick residents



NSC moves to Coolidge Gardens, transporting food bag by bag through Natick Center

# 2000

# 2009

# 2010

# 2020

# 2009

Middlesex News  
*"Natick Service Council, A Lifeline for Many"*

## 2010

Joan H. Brack Career Center opens to assist with job searching and career counseling



## 2018

NSC redesigns food pantry to serve more neighbors in need

## 2012

NSC launches Living Well Project to provide additional services to adults suffering from behavioral health and/or substance abuse challenges in partnership with the MetroWest Health Foundation

## 2020

NSC continues to provide services to clients in modified ways through the COVID-19 pandemic

## 2021

NSC launches Mobile Food Market to provide clients with more fresh produce, meat, and dairy





Photo Credit: Jay Ball

## NSC Board of Directors

### OFFICERS:

Patrick Moynihan, President  
 Andrew Meyer, Vice President  
 Donna Casey, Clerk  
 Kevin Chandley, Treasurer

### EMERITUS:

Violetta Tutuny

### EXECUTIVE DIRECTOR:

Dan Shea

### DIRECTORS:

Jacqueline Waters Adams  
 Artika Angel  
 Wade Blackman  
 Steeve Breton  
 Michael Carr  
 Timothy Dooling  
 Arthur Fair III  
 Carol Gloff  
 Steve Levinsky  
 Ellen McKeon-Levine  
 Eva Willens  
 David Zaltas

## NSC FY2023 Staff

Kathie Fair Chandley  
 Amy Conwell  
 Shawn Doung  
 Devin Giles  
 John Glynn  
 Kelsey Hampton  
 Frank Kobbs  
 Sara Lucas  
 Kellie Mercurio  
 Tina Noonan  
 Judy Oxford  
 Gayle Soma  
 Rachel Vingsness

## GIFTS MADE IN LOVING MEMORY, OF THOSE ALWAYS IN OUR HEARTS

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 Justin Bailey  
 Bill and Lydia Balcom  
 Rose Bates  
 Bruno Bieler  
 Gary Bliss  
 Boston Paramedic 175  
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 Eleanor Bystrynski  
 Susan Carpluk  
 Marie Carter  
 Blanche Ciccarelli  
 Stanley Cohen  
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 Kenneth Coull  
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 Mary Davies  
 Wilberta Davis  
 Tom Doucette  
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 Mary Hale  
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 Connor James Heffler  
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 Jeanine James  
 Hardan Jassim  
 Mary Julian  
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 Marcia Kaufman

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 Barbara and Ed Krentzman  
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 Pierre Henri Laurent  
 Lori Lester  
 Henry Lowe  
 Don Lupfer  
 Thomas Madden  
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 Dolly Manning  
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 Doris McLarnon  
 Doris McParland  
 John A Merritt  
 Graham C. Miller  
 Julie Miller  
 Katherine Monheim  
 Dorothy Munroe  
 Mary Alice Neary  
 Frank Nesvet  
 Emmet O'Brien

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 Richard J. Parece  
 Susan Perry  
 Thomas Pratt  
 Joann Pratt  
 James Paul and Peter Putnam  
 Richard Robbins  
 Benjamin Schachne  
 Peter Schellenberg  
 Elaine Schicitano  
 Judy Shea  
 Pearl S. Shea  
 Mike Sheehan  
 Margaret Smith  
 Anthony "Skip" Tomasetti  
 Irene Tutuny  
 Ron Valle  
 Joseph N. Verna  
 Stephen Vogel  
 "Aunt" Gloria Barbadora Welch  
 Howard Wolk  
 Peter Yaeger



# NEIGHBORS HELPING NEIGHBORS

Natick Service Council works hand in hand with the community. It takes a village to do what we do, and we are fortunate to have so many caring people and organizations that support us.



**LOVIN' SPOONFULS**  
25,270 meals for our neighbors

**NATICK SERVICE COUNCIL VOLUNTEERS**  
3,649 hours of support

**WILSON MIDDLE SCHOOL HEALTHY HARVEST FOOD DRIVE**  
3,038 lbs. of food

**NATICK POLICE DEPARTMENT FILL THE CRUISER**  
1,707 lbs. of food and \$5,815 in monetary donations



**NATICK HIGH SCHOOL HOCKEY-JUSTIN BAILEY FOOD DRIVE**  
1,649 lbs. of non-perishable food

**J. F. KENNEDY MIDDLE SCHOOL**  
5th Grade "100th Day of Service Drive":  
1,127 lbs. of food; Interact Club: 116 coats



**COCOTREE KIDS**  
1,000 pairs of underwear for kids



**PAT & JIM SCURLOCK FALL FOOD DRIVE**  
95 bags of food (over 700 lbs.) and \$400 in donations

**COGNEX CORPORATION FOOD DRIVE**  
491 lbs. of non-perishable food



**THE PITTS STREET NEIGHBORS**  
300 lbs. of non-perishable food

**MACY'S NATICK**  
213 lbs. of non-perishable food

**BEN HEN ELEMENTARY GIRL SCOUT TROOP 82919**  
200 snack bags

**CROSSFIT NEW ENGLAND**  
Over 50 client care packages



**BEA VITARELLI'S LEMONADE STAND**  
\$43 cash!



**CHARLIE BERSZONE'S EAGLE SCOUT PROJECT**  
3 stocking carts for the Food Pantry

**NATICK POLICE DEPARTMENT'S MARSHA KELLY GIVING TREE**  
Holiday Gifts

**JUNE WELCH COAT DRIVE**  
Winter coats

**ANTON'S CLEANERS**  
Winter coat laundering services

**MOMS ON A MISSION**  
Gift cards and groceries

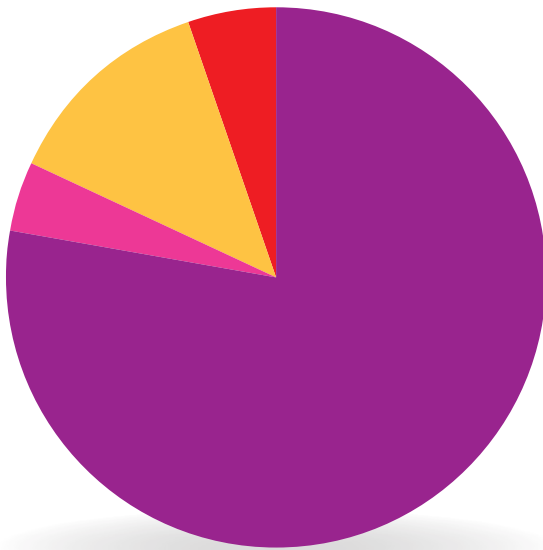
This is just a snapshot of the helping hands that sustained us by holding local food and clothing drives, being fundraiser and friend-raiser hosts, hosting lemonade stands, building carts and dedicating their time as one of our many weekly volunteers. We are truly grateful to "The Village" that contributes their time, expertise and resources to help NSC thrive.



# 2022 FINANCIAL REPORT

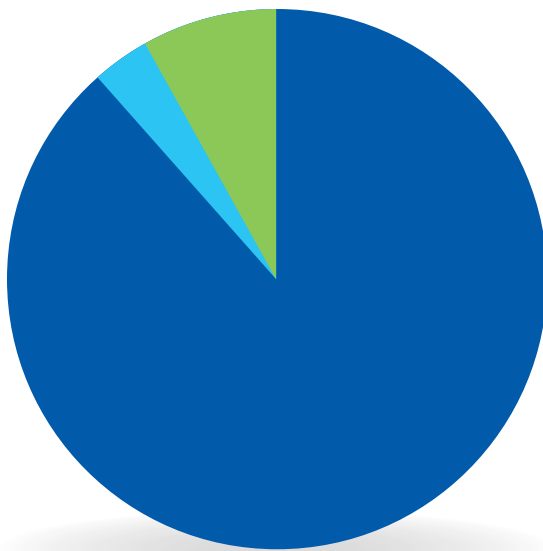
As a private, non-profit charitable organization, we rely solely on the generosity of the Natick community, including local residents, businesses, religious and civic organizations, and foundations.

The Natick community provided another amazing year of support. We are sincerely grateful for the community's financial support and in-kind goods and services donated to help us achieve our mission and support our neighbors.



## SOURCES OF REVENUE: \$1,705,948

- Individuals: \$1,329,232
- Fundraising Events: \$72,584
- Grants: \$217,617
- Other: \$86,515



## REVENUE AND IN-KIND SUPPORT: \$1,924,692

- Revenues: \$1,705,948
- In-Kind Services: \$66,755
- In-Kind Goods: \$151,989



# OUR GENEROUS DONORS

Natick Service Council is extremely grateful for all of our generous supporters. We would like to acknowledge the donors who have contributed \$500+ this year; however, every donation amount is appreciated and supports our mission. Thank you!

## MARIA HAYES LEGACY SOCIETY

Lifetime donations \$50,000+

Anonymous (3)  
Richard Bernardo Trust  
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The Joan H. Brack Charitable  
Foundation  
Brigham-Gill Chrysler Jeep Dodge  
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The Corliss Family  
Cummings Foundation  
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Robert and Kathleen Muleski  
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Natick Affordable Housing Trust  
Carol and John O'Neil, III

## FOUNDERS

\$20,000+ annually

Anonymous (3)  
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The Corliss Family  
Foundation For Metrowest  
The Greater Boston Food Bank  
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Metrowest Health Foundation, Inc.  
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\$10,000 - \$20,000+ annually

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Robert and Kathleen Muleski  
Dan and Amy O'Connor  
Mark and Joanne Reynolds

## AMBASSADORS

\$5,000 - \$10,000 annually

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Eastern Bank Charitable Foundation  
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\$1,000 - \$5,000 annually

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\$500 - \$1,000 annually

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Rhode Island Foundation  
Blue Cross Blue Shield  
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Metrowest Health Foundation, Inc.  
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Monogram Loves Kids Foundation  
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& Merrimack Valley  
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VMware Foundation  
Waters Corporation  
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*New Mobile Food Market on the move filled by J.F. Kennedy Middle School Students*

**KUDOS TO OUR IN-KIND DONORS WHOSE CONTRIBUTIONS PROVIDE OVER \$200,000 WORTH OF PRODUCTS AND SERVICES!**

Anonymous Donors (24)  
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 Julianne Ambrose  
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 Moire Balsam  
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 Mark and Sandy Beyerly  
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