
**One small
gesture
of kindness,
can change
a life.**

2019 Annual Report



Our Mission

Natick Service Council is an independent, non-profit organization that connects, engages and collaborates with the community to support Natick neighbors who are experiencing hardship or economic uncertainty by promoting self-sufficiency.



NSC 2019 Staff

BACK ROW

Greg Tutuny
Kathie Fair Chandley
Kellie Mercurio
Kelsey Hampton
Amy Conwell
Barbara Peoples
Diane Harwood

FRONT ROW

Gayle Soma
Devin Giles
Pam Sampson
Lauren Mann
Frank Kobbs

Board of Directors

NSC EXECUTIVE COMMITTEE:

President — Carol Gloff
Vice President — Patrick Moynihan
Clerk — Donna Casey
Treasurer — Kevin Chandley

DIRECTORS:

Jacqueline Waters Adams
Wade Blackman
Steeve Breton
Michael Carr
Timothy Dooling
Arthur Fair III
Richard Gill
Steve Levinsky
Ellen McKeon-Levine
Andrew Meyer
Artika Wadhwa
Eva Willens
David Zaltas

EMERITUS:

Bob Brack
Violetta Tutuny

EXECUTIVE DIRECTOR:

Gregory Tutuny

We dedicate this annual report to:



BOB BRACK...a man who has been instrumental to our community and our organization.

Bob Brack started his journey with NSC when he joined our Board of Directors in 2011. From the start, his unwavering commitment to Natick Service Council improved our service model and helped develop and launch many new programs in support of our friends and neighbors.

As Chief Executive Officer of Barker Steel in Milford from 1976 to 2003, Mr. Brack led the company as sales increased more than tenfold. A longtime active member of the Concrete Reinforcing Steel Institute, he served as chair of the board in 1990 and 1991 and received the institute's first Distinguished Service Award in 2012. In 2015, he received the Jimmy Fund's highest honor in recognition of his long-standing commitment to their life-saving mission.

With his late wife Joan, Mr. Brack moved to Natick in the 1950s and raised his three children and foster son in Natick. He currently resides in Concord with his wife of 17 years, Janet. In 2000, in honor of his late wife Joan's memory, Mr. Brack and his family created the Joan H. Brack Charitable Foundation, which supports community-based projects that offer hope to struggling families in need throughout the MetroWest area.

Mr. Brack has tirelessly given his time and resources over the decades to help meet the needs of all Natick residents and has been a driving force for many of NSC's key programs and initiatives. Most notably, in honor of his late wife Joan, Bob funded, supported and helped launch (in 2011) NSC's Joan H. Brack Career Development Center. Ever since, the Brack Center has been a valuable community resource for NSC clients looking to sharpen their skills or obtain gainful employment.

More recently (2017), Mr. Brack led, designed and supported the launch of our Sustainable Homes program, a new homeless prevention initiative that ensured more than 20 families remained safe and secure in their own homes.

We would not have been able to accomplish all that we have without his wise counsel and patient advice. His contributions and dedication to our community have truly improved the lives of all Natick residents, and we are incredibly thankful for all he has done to make our community a great place to live.

This year's annual report honors Mr. Brack for the great impact he's had on our organization and the greater community.

Dear Friends,

As we reflect upon the past year, we are proud and appreciative for all this community has done to help their Natick neighbors. As a small non-profit (established 1962), we rely a great deal on our volunteers, supporters and donors to help us meet the growing needs in our community. Needs never go away; they may change over time, but they are always there.

This year, like many others, you have contributed to our mission in a variety of ways and we are incredibly thankful. Together, we were able to support our community in the following ways:

- 660 families supported through our case management team and vital programs and services that offer basic human needs
- Our Sustainable Homes program helped 20 families avoid eviction and remain in their own homes
- Completed our first full year in our newly expanded Heart Healthy Food Pantry and provided 191,908 pounds of nutritious foods to Natick residents and their families — an 18% increase over the prior fiscal year
- Provided financial assistance to 267 families, ensuring they have heat for their homes and a safe and secure place to live

We continue to appreciate and admire our supporters who donate their wealth of time, talents and resources. Please know that our success would not be possible without your ongoing support.

On behalf of Natick Service Council's staff and Board of Directors, thank you for helping us improve the lives of Natick residents and carry on our long-standing *Neighbors Helping Neighbors* tradition.

Sincerely,

Arthur Fair III
NSC Board President
(2018-2019 Fiscal Year)

Gregory W. Tutuny
Executive Director

A year of impact made possible by helping hands!

An illustration of two hands, one from the left and one from the right, reaching towards each other and holding a teal heart. The heart is the central focus and contains the text '660 Families Supported'.

660
Families
Supported

445

Children, teens and elders received holiday gifts

267

Families received financial assistance for rent, home heating, utilities and after school enrichment for kids

217

Children received backpacks filled with school supplies

201

Career development appointments

16,336

Volunteer hours

191,908

Pounds of food distributed

617

People received Thanksgiving meals

What We Do

NSC works hand in hand with the community to improve the quality of life for Natick residents. We provide a broad range of human and social programs to our clients.

CASE MANAGEMENT

Case Managers help clients access services provided directly through NSC or we advocate on their behalf throughout the MetroWest Community. Case Managers assess each individual's situation and recommend our services based on their goals.

EMERGENCY FINANCIAL ASSISTANCE

Financial assistance is available for those in temporary crisis who need a helping hand to get back on track. Last year, 267 families received financial assistance for rent, home heating fuel, utilities and child related expenses such as tutoring and after school programs.

HOLIDAY PROGRAMS

This program is a wonderful example of neighbors helping neighbors. Because of our volunteers and donors who purchased gifts and helped us assemble holiday gift baskets, Thanksgiving meals, and Easter baskets, we were able to give hundreds of children, teens and elders an extra reason to smile over the holidays.

HARRIET'S CLOSET

This program is named after one of our most beloved volunteers, Harriet Kane, who volunteers at our front desk 2 days a week. Harriet's Closet provides new and gently used seasonal clothing, footwear and accessories to our clients and their families.

HEART HEALTHY FOOD PANTRY

Our Vi Tutuny Heart Healthy Food Pantry continues to be our most utilized program and serves 70% of our clients. Because we are a full choice pantry, clients can shop on their own and are provided with up to two weeks of nutritious foods and personal care items, including fresh fruits, vegetables, low fat dairy products and lean meats. We are able to staff the food pantry because of our wonderful volunteers – over 200 of them – distributed 191,908 pounds of food.

JOAN H. BRACK CAREER CENTER

The Brack Center is a valuable resource for our clients that provides individual and group career counseling to those looking to gain employment, switch careers or sharpen their skills. Now in its eighth year, the Center facilitated 201 appointments where clients took advantage of resume development, career counseling, one-on-one computer training, mock interviews, LinkedIn workshops and online application services.

SUBSTANCE AWARENESS PROGRAM

In partnership with Natick Public Schools, Natick Together for Youth and Natick Police, this program provides the necessary knowledge and skills to help kids make healthy decisions as they move through adolescence into adulthood.



Neighbors Helping Neighbors

We are fortunate to have so many caring people and organizations that support us. Natick Service Council regularly partners with individuals, groups and businesses to help us help our neighbors.

VOLUNTEERS

NSC's volunteers are the lifeblood of our organization. Without the help of our volunteers, we could not provide the array of services we do to our families. From businesses and church groups to schools and community groups, we partner with many different organizations to help carry out our mission and help our neighbors.



Middlesex Saving Bank employees helped to deliver Thanksgiving meals.



NSC partners with Dignity Matters to help distribute feminine care products and undergarments to girls and women to help them stay healthy, self-confident and live with basic dignity.



Boston Scientific employees helped sort food and facilitate food pantry appointments.

MARATHON

Running for a purpose!
Congratulations to Tom Corrigan, Nikki Cosmopoulos and Mike Zambarano for running the 2019 Boston Marathon on behalf of NSC.



Together, they raised \$18,000 to help support Natick families. We are incredibly thankful for their time and efforts and for all who supported them along the way.

WALNUT HILL SCHOOL FOR THE ARTS

The freshman class from Walnut Hill planned and performed in the Helping Hands Benefit Concert in support of NSC in April and raised over \$400. They also donated their time in January by helping process food in our food pantry and sorting clothes for Harriet's Closet. We appreciate their support and commitment to community and have enjoyed our ongoing partnership with the school!

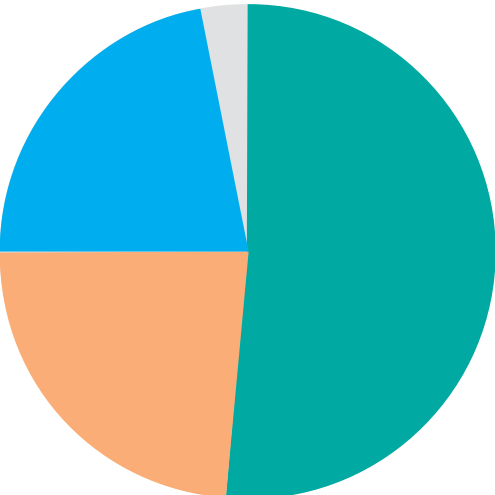


We would like to thank all of the helping hands that supported NSC this year. From local schools and organizations hosting fundraisers to those who volunteer every week, we are sincerely grateful to the people who contribute their time and expertise to help NSC succeed.

Financial Report

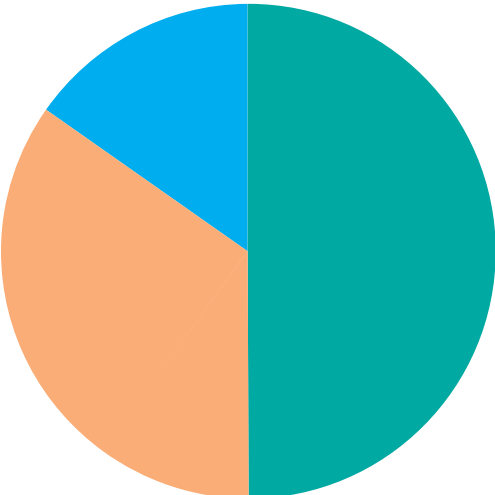
As a private, non-profit charitable organization, we rely solely on the generosity of the Natick community, including local residents, businesses, religious and civic organizations, and foundations.

The Natick community provided another amazing year of support. We are sincerely grateful for the community's financial support and in-kind goods and services donated to help us achieve our mission and support our neighbors.



SOURCES OF REVENUE:
\$779,455

- Individuals — \$398,653
- Grants Awards — \$198,138
- Fundraising Events — \$156,942
- Other — \$25,722



REVENUE AND IN-KIND SUPPORT:
\$1,579,978

- Revenues — \$779,455
- In-Kind Services — \$525,202
- In-Kind Goods — \$275,321

Our Generous Donors

Natick Service Council is extremely grateful for all of our generous supporters. We would like to acknowledge the donors who have contributed \$500+ this year; however, every donation amount is appreciated and supports our mission. Thank you!

Maria Hayes Legacy Society

Lifetime donations \$50,000+

Anonymous	Highland Street Foundation
Bob Brack	Joan "Penny" Holmes
The Joan H. Brack Charitable Foundation	John and Barbara Joseph
Boston Scientific Corporation	The Leon Lowenstein Foundation, Inc.
Brigham Gill Chrysler Jeep Dodge	Mabarday Family Trust
Christine Cameron	MetroWest Health Foundation
Cummings Foundation	Middlesex Savings Bank
Edward and Lillian Fassino	Middlesex Savings Charitable Foundation
The Fassino Foundation	MutualOne Bank
Fair & Yeager Insurance	John and Carol O'Neil
Foundation for MetroWest	Ellis V. and Barbara Morris

President's Circle

\$20,000+ annually

Anonymous	Middlesex Savings Bank
Anonymous	Middlesex Savings Charitable Foundation
Commonwealth of Massachusetts	John and Carol O'Neil
John Corliss	OneWorld Boston, Inc/Cummings Foundation
MetroWest Health Foundation	

Leadership Society

\$10,000—\$19,999 annually

Anonymous	Paul and Ocllo Mason
Robert Brack	MutualOne Bank
Brigham Gill Chrysler Jeep Dodge Ram	MutualOne Charitable Foundation
Foundation for Metrowest	Reliant Foundation
John and Barbara Joseph	

Investor's Society

\$5,000—\$9,999 annually

Anonymous	Richard and Natalie Lozoski
Joseph Everett	Robert and Kathleen Muleski
Edward and Lillian Fassino	Mark and Joanne Reynolds
Hopkinton Country Club Charitable Foundation	The Natick Mills Apartments
Joan "Penny" Holmes	TJX Companies, Inc.
Jon Gray's Orange Coast	Ellis V. and Barbara Morris



NSC helped get us back on our feet

"We were already struggling to pay our bills, then my husband had a heart attack and couldn't work for over 3 months. We were so grateful to NSC for providing food, personal care items and especially fuel assistance. I don't know how we would have kept our heads above water without their help."

- Barbara R., May 2018

Benefactors

\$1,000—\$4,999 annually

The 200 Foundation Inc.
Adobe — Your Cause
Robert Allen and Shirley Hui
Lori Andrews
John and Kathryn Armstrong
Stephanie B Barber
Kathleen Barrett
Joseph Barry and Maria Barry
Thomas Bednarz and Sharon Durgin
Grant Bennet-Alder and Ellen Harwood
Mark Beyerly
Bob's Discount Furniture
Steeve and Marnie Breton
Dorie Cameron
Michael and Adrienne Canning
Jerry and Donna Casey
Christ Evangelical Lutheran Church
Dirk Coburn
Timothy and Jessica Collins
Christina Connolly
Linc and Lois Cornell
Nicole Cosmopoulos
Sidney and Egil Croff
Dell Inc.
Peter A Delli Colli
Ken Delpapa and Laura Senior
Michael and Carolyn Deneen
Lawrence Dick and Lucia Frenkel
Direct Associates, LLC
William and Mavis Efthim
Bruce and Teresa Evans
Anthony and Stephanie Ferlazzo
First Congregational Church of Natick
John Fisher
James and Anne Fitzgerald
Joe Gagliardi
John and Kris Gaziano
Wade and Judith Geller
Richard Gill
Carol Gloff
Peter Gormley
Marjorie Gove
Robert Griffin
Frank Hanenberger
Edward and Mary Hudson
J. K. Group, Inc.
Richard and Nancy Jennett
Jesamondo Salon & Spa
Paul and Jill Jeter

Paul and Magdalena Joseph
Joseph Perini Memorial Foundation
Thomas and Kerri Keenan
Kristen Kelley
Mark Kelleher and Kimberly Castelda
Kensington Investment Company
Robert and Pamela Koskovich
Philips and Karen Kuhl
The Kuhl Family Charitable Fund
Reginald and Karen Leese
Steven Levinsky and Denise Girardin
Larry and Mary Litwak
Longfellow Sports Club
Margaret A Lowe
Macy's Foundation/Bloomingdale's
MathWorks Employees
William McAvoy
Mary McCarthy
John and Sally McCoubrey
Michael McMahon
Microsoft
Middlesex Savings Bank
Michael and Amy Mistrot
Patrick and Katherine Moynihan
Michael and Melinda Mullen
Music Go Round
Christie B. Napier
Natick Comets
Needham Bank
The Nellie Mae Education Foundation, Inc.
Peter Nelson
Pall Corporation
David and Shirley Parish
Richard and Denise Pearson
Samuel and Barbara Peoples
Sheila Pirrota

Martin and Christine Raffol
Rhode Island Foundation
Walter T Rich
Roche Brothers
Jeffrey and Kathleen Rodman
Eleanor Rosenwald
Rotary Club Of Natick, Inc.
Frank and Barbara Sanchez
Catherine Schellenberg
James and Patricia Scurlock
Mark and Patricia Shaffer
Howard and June Shea
Marilyn Shepard
James Singer and Barbara Smith
Charles and Mary Smith
David and Maura Spellman
St. Paul's Episcopal Church
Stop and Shop Supermarket
The Stuart Foundation, Inc.
Sunrock Development Corp.
Martha Tata
Roberta Taylor
Tilly & Salvy's Bacon Street Farm
John and Kristine Van Amsterdam
Victoria Arthur Baron Fund
Walmart, Inc.
Walnut Hill School for the Arts
William and Barbara Walsh
Michael and Amy Ward
Melissa Webber
Wegmans
Wellesley Bank Charitable Foundation
Steve and Meredith Wesolowski
Peter Winkelman
David Zaltas

NSC helped me find a job

"The company where I worked for 15 years went out of business and it took me a long time to find a job. NSC's emergency financial assistance helped me get by. They also provided career counseling and I finally landed a new job. I'm so thankful."

- Jen B., Feb. 2019



Gold Members

\$500—\$999 annually

Reuben Ackerman
Aevitas Wealth
Management
Mary Arena
A Wade Blackman
Bay State Brazilian Jiu-Jitsu
The Bradford Family
Stephen and Carol Brayman
Brilliant Lighting, Inc.
Jacqueline and William
Brodnitzki
Adam and Cathleen
Bubonovich
Philip Burt
Dennis Callahan
Kevin and Ann Callahan
Susana Candia
Suzanne Carr
The Center For Arts
In Natick
Kevin and Sue Coan
Edward L Corbosiero
Robert Corcoran
Christophe and Chantal
Coudray
Cyclebar Wellesley
Peter and Valerie Daniel
Irene Dhosi
Joanne Dudek
Sharon Elkins
Engineered Solutions, Inc.
Fair & Yeager Insurance
Agency, Inc.
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Fookson
Frank and Charlene Foss

Christopher Frail and
Melissa Watwood-Frail
Christian Fritz and Regina
Wolf-Fritz
Garry and Elaine
Holmes Fund
David and Tara Getchonis
Lynn Gray
Russell Griffith
Lisa Guild
Thomas and Elizabeth
Halchuk
Harvard Pilgrim Health Care
Ellen Hazen
Marian Heard
Roger and Sarah Holmes
Bernardi Honda
Gary and Marcia Hoyt
Andreas and Marian Ide
Stephanie and John
Jennings
Edward and Judith Johnson
Amy Keith
Arthur Kelleher
Brian Kenny
Jonathan and Krysta
Kingsbury
Heather Klare
Robert and Teresa Laurence
Gerald and Alissa Leonard
Kevin and Laura Lilly
Warren Manning
Kevin and Heather Marden
John and Cynthia
McReynolds

Daniel and Kellie Mercurio
Laurence Mitchell
Samuel and Kathleen
Moncata
Music For Food
Barbara Naser
Natick Dental Partners
Natick Liturgy Group
Natick Soccer Club
Natick Travel Basketball
Paul Griesmer and
Diane Packer
Matthew and Sheila Page
Grace Paltrineri
Mulholland Patrick
James and Elizabeth
Prendergast
William Presutti
Stephen Reger
Rehl Gardens, Inc.
Daniel Rich
Jeff Richards and Missy
Magill
Robert F. Hunsicker
Foundation
John and Linda Robichaud
Marjorie Schellenberg
Vivian and Kenneth Schmidt
Albert Schneider
Dawn C. Schontag
Richard and Albina
Shatzman
Sarah Snyder
Sons Of AmVets Post 79
Edward Sullivan
Kevin Thurston
United Methodist Women
John Vertrano
Jay and Carol Virshbo
Paul and Anne Zernicke

Foundations

NSC is sincerely grateful to the following foundations for their generous support of our programs and services. Their support allows NSC to provide critical human services to Natick families.

- Aetna Foundation
- Amgen Foundation
- Arbella Insurance Group Charitable Foundation
- Charities Aid Foundation of America
- Cummings Foundation
- Eastern Bank Charitable Foundation
- FM Global Foundation
- Foundation For Metrowest
- Hopkinton Country Club Charitable Foundation
- Joseph Perini Memorial Foundation
- Macy's Foundation
- Metrowest Health Foundation
- Reliant Foundation
- Rhode Island Foundation
- Robert F. Hunsicker Foundation
- Sensata Technologies Foundation
- The 200 Foundation
- The Middlesex Savings Charitable Foundation
- The Nellie Mae Education Foundation
- The Quaker Hill Foundation
- The Stuart Foundation
- The TJX Foundation
- Wellesley Bank Charitable Foundation

**Thank you to Brigham Gill
for being the event sponsor
for our 2019 Telethon!**





NATICK SERVICE COUNCIL, INC.

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